

eMerchant Support by MCCS

Just \$9.95/mo

**Sign up before June 1, 2009
to receive 2 months FREE!**

Promotion Code: MCCS

Simply click the New User link at www.eMerchantSupport.com
or call us at 800-327-0093

Batch History

- View 6 months of batch history
- Drill down from batch history to transaction details with transaction totals by card type

Deposits

- View 90 days of deposit history including date and trace numbers
- Drill down for settled batches, bankcard and non-bankcard totals, as well as adjustments

Retrievals & Chargebacks

- Search 90 days of retrieval data and chargebacks
- Chain merchants can view chargeback and retrieval for all merchants at a time

Customer Service

- Send a message directly to the MCCS Customer Service Department or contact other departments by phone, fax or email
- Easily access frequently used documents

Security & Accessibility

- Completely secure signup and continued login process
- Self monitor your accounts for possible fraud
- Sort by any column header for personalized data reporting
- Easy to use, intuitive report screens
- Select how many records to view at a time
- Analyze your account with reports by month for Fee Summary, Card Deposits, Summary Deposits, and Daily Deposits over the past 6 months
- Print your reports, create a PDF document or export the file to Excel to analyze on your own



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